

SUPPORT COORDINATION

Community Living & Respite Services has a team of experienced Support Coordinators with extensive knowledge of the local community and the support and options available for you to access. Our team is ready to help you with your NDIS plan and find the best ways to make it work for you.

What is Support Coordination?

Support Coordination is a NDIS capacity building support to implement all supports in a participant's plan, including informal, mainstream, community and funded supports.

Community Living & Respite Services (CLRS) Support Coordinators work creatively and resourcefully with participants to support them to utilise their support budgets and achieve their goals. This is likely to include supporting the participant to:

- investigate a number of mainstream, community, informal and provider options
- choose preferred options or providers
- negotiate services and their prices, develop service agreements and create service bookings
- arrange any assessments required
- allocate the budget for each support type and advise relevant plan manager of the breakdown of funds
- liaise with any plan manager to establish the appropriate claim categories and attribute the correct amount of funds
- link to mainstream or community services (i.e. housing, education, transport, health)
- strengthen and enhance capacity to manage the NDIS Plan

To speak with one of our friendly team, please phone **03 5480 2388** or email **support@clrs.org.au**



Specialist help provided by a CLRS Support Coordinator

Scheduled Plan Reviews

Assisting the participant get ready for their Plan Review by:

- helping them assess whether they achieved their goals
- got value for money for their plan
- identify solutions to problems experienced in implementing the plan or
- consider new goals

Unscheduled Plan Reviews

If circumstances change a CLRS Support Coordinator can assist participants to lodge a “Change of Circumstance Review”.

If the NDIS Plan the participant receives does not meet the participant’s needs a CLRS Support Coordinator can assist with the lodgement of a “Review of a Reviewable Decision Application”.

Exploring Housing Options

A CLRS Support Coordinator can help participants decide on what they need to do to explore housing options and life transition planning. This might include moving out of home for the first time, or moving to a new location.

Support Coordination Services are offered to people living in **Echuca, Moama, Shepparton, Yarrawonga, Bendigo, Castlemaine, Swan Hill and Deniliquin** – and anywhere in between. We may also be able to assist if you live outside these areas.

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