

COMMUNITY *News*

JANUARY 2022- EDITION 41

DRAWN: 17 JUNE 2022



Opening Doors Project



Community Living & Respite Services



VALUED AT \$27,350
incl. on road costs

CAR RAFFLE WIN

A 2022 TOYOTA COROLLA ASCENT SPORT HATCH!

TICKETS \$25ea

Permit No. 10578/21.

Scan the QR Code to purchase your tickets via Trybooking:
<https://www.trybooking.com/BWLJY>



2022 TOYOTA COROLLA ASCENT SPORT HATCH. COLOUR: ECLECTIC BLUE. 100% of ticket sales go to the Opening Doors Project.

PARTNERS:



MAJOR SPONSORS:



On 12th January Community Living & Respite Services launched our fundraising initiative for 2022.

A fabulous Eclectic Blue Toyota Corolla Ascent Sport Hatch valued at \$27,350 including on road costs will be raffled off on June 17th.

Tickets are \$25 each and with only 3000 tickets on sale, your chance to win is pretty good!

A Message FROM OUR CEO

Welcome to our 42nd Edition of the newsletter.

I hope that everyone has had a lovely Christmas & New Year and was able to spend time with the people who mean the most to you.

The latest COVID outbreak is having an impact on our clients, staff and families, as it is for the rest of the community. We are working very hard to maintain our support services at current levels but are also putting plans in place if we are impacted to a level that requires us to make changes to services. All of our staff are now required to get a 3rd dose of the COVID vaccination and this is required by 12th March. We will be supporting our staff to achieve this deadline

We will not be hosting our Annual Fundraising Dinner again in 2022 and as a replacement fundraising initiative we are this week launching the Opening Doors Project Car Raffle. We had planned to do this as a face to face event but shifted to a virtual launch due to COVID-19. In partnership with Echuca Toyota, Edge FM, Riverine Herald and Moama Bowling Club a fabulous Eclectic Blue Toyota Corolla Ascent Sport Hatch valued at \$27,350 including on road costs will be raffled off.

Tickets are \$25 each and with only 3000 tickets on sale, your chance to win is pretty good!

Moama RSL, Rich River Golf Club, Echuca Workers Club, Murray River Council, Echuca Printers & Riverboats Music Festival are on board as major sponsors. Their support along with that of the Partners means that 100% of the ticket sales will go to support the Opening Doors Project, with this initiative aiming to raise \$75,000.

Tickets are available at CLRS offices, the Murray River Tea Rooms and via Trybooking www.trybooking.com/BWLJY If you would like a book of tickets to buy or sell please get in touch with Gillian Noelker at 5480 2388 or ea@clrs.org.au books are available with 5 or 10 tickets.

On 30th November we held our final MEGA DRAW raffle and were delighted to present Melissa Prewitt with the \$10,000 home improvement package. This initiative which ran over 10 months raised \$44,500 towards the Opening Doors Project which is an incredible result.

In December we released our Strategic Plan for 2021 – 2024 which has the following key focus areas

1. Having an engaged, inclusive and skilled workforce
2. Sustainability to enable responsible growth
3. Delivering safe, effective, connected and collaborative service with every person, every time

The Board, and I, are excited to support CLRS to achieve these strategies over the coming three years and to report to you on the progress of achievement against these strategies each year in the Annual Report.

Lauren Davy has also provided a report on the outcome of our NDIS midterm registration audit, which we completed in early December, and involves checking compliance against over 200 items! I am delighted to report that we achieved 100% compliance, a wonderful reflection of the hard work of every member of the team in delivering excellent support to our clients and their families.

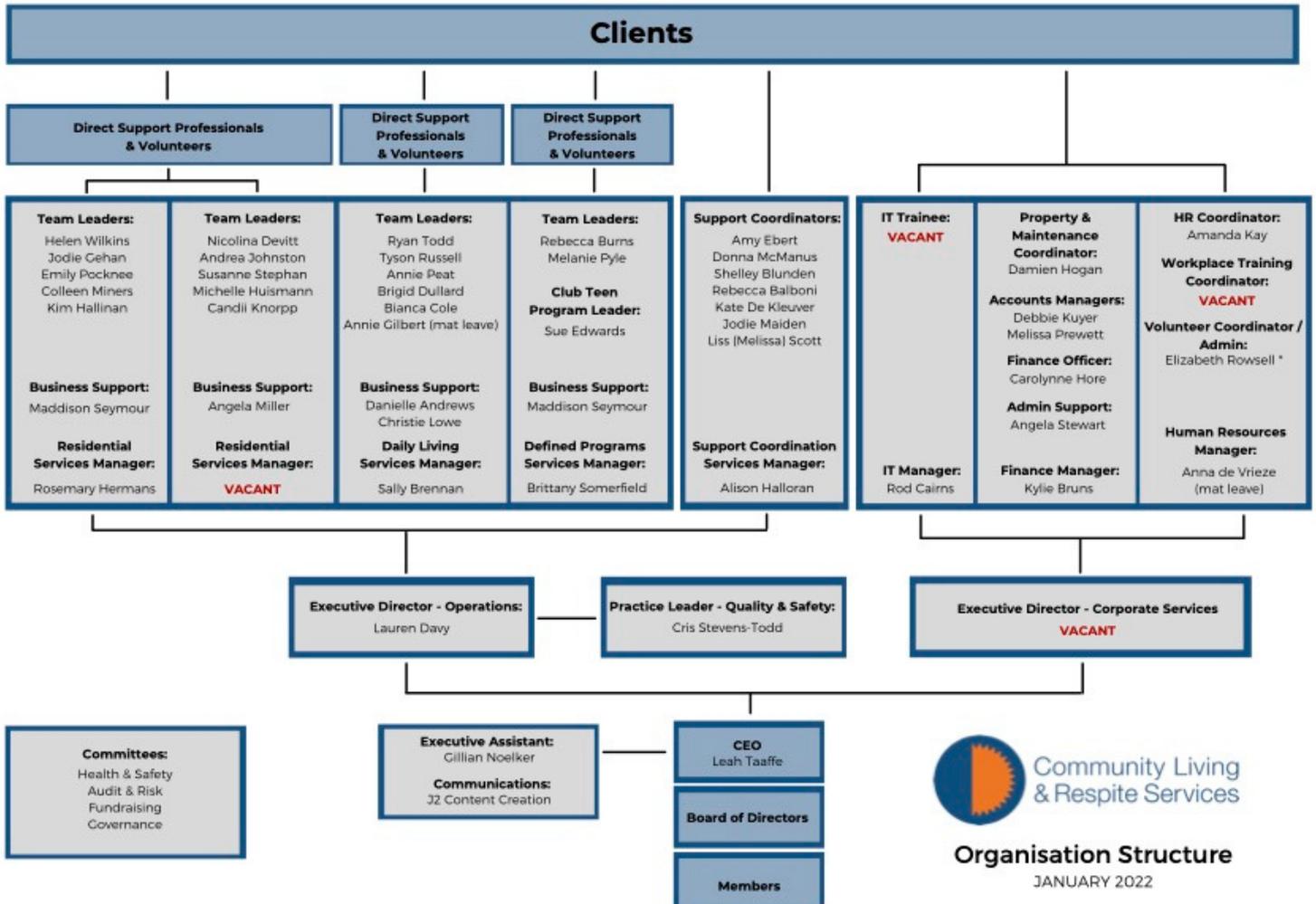
Thank you for your continued interest in and support of our organisation.



Leah Hoff

CLRS Structure

Over the course of 2021 we have made some changes to our organisation structure. We have introduced work teams into our Residential and Defined Programs area, which means you work only in this team and you work to a structured schedule. We have also introduced the new roles of Corporate Service Executive Director, currently vacant, and Operations Executive Director, Lauren Davy. Corporate Services supports our HR, IT & Finance functions. Operations is supporting our Residential, Daily Living, Defined Programs and Support Coordination services. These changes are ensuring that our business is providing consistent, quality support to clients and supporting staff while being future focused and an efficient business. A copy of the organisation structure below.



VOLUNTEER OPPORTUNITIES

Our Volunteer Coordinator, Liz Rowsell is seeking volunteers for a number of volunteering opportunities, both within CLRS and with other organisations that provide us with support.

Our Fundraising Committee is looking for new members. This committee helps to develop and deliver fundraising initiatives throughout the year, usually being particularly involved in our Annual Dinner.

The Recyclability Op Shop needs volunteers on a Friday between 10am – 3pm & on Saturdays between 10am & 1pm.

Murray River Tea Rooms needs volunteers on Saturdays between 9am & 12.30pm and on Market Sundays for the same time.

Riverboats Music Festival Weekend (18 – 20th February) is also a big weekend for us. As Community Partner to the Festival we have a Gazebo at the entrance gates where we sell raffle tickets, blankets and other items. If you would be free to volunteer on Friday evening from 5pm – 7pm, Saturday from 11.30am – 6.30pm and Sunday 10am – 2pm that would be appreciated. We also need volunteers for our Op Shop & Tea Rooms this weekend.

If you have one hour or 10 hours a week free and you would like to volunteer please get in touch with Liz. Liz can be contacted at 03 5480 2388 or lrowsell@clrs.org.au





Lauren Davy

Recently CLRS completed our NDIS mid-term assessment. This assessment is part of our cyclic assessment process and involves a highly qualified external assessor reviewing our policies, procedures and practices.

As a registered provider we need to ensure we are delivering our services in line with the NDIS Practice Standards. The Practice Standards are a set of client focused outcomes, with 274 quality indicators that need to be met to ensure we are delivering supports that are safe, respectful, effective and coordinated. Regular assessments are just one of the ways we make sure this is happening.

The assessment involves the assessor speaking with our staff, clients, their families, site visits and documentation reviews all chosen at random. It's a long couple of days for the assessors as they pour over lots of information to make sure they are satisfied with our compliance.

We are very happy with our results as we have once again successfully met all of the requirements of the assessment and received some really lovely feedback from the process.

During the assessment our clients reported feeling well supported with comments such as "They address any issues of concern when I have raised them." "They are good for my self-esteem and help me get out." "Always treated with dignity and respect."

Our staff also gave some fantastic feedback during the process. "Seeing clients achieve more than they ever expect, even the small achievements, keeps me working here." "Support from leadership is amazing. I feel very supported and able to build relationships within my team and with clients." "Success is driven from top management. I feel that I can reach my full potential and assist clients to meet their full potential as well."

It's safe to say we are feeling very proud of this achievement and look forward to continually improving our practices in partnership with our clients and families in 2022.

FOLLOW US ON

Social Media

Make sure to follow us on Instagram & Facebook where you can keep up to date with the activities across all areas of the organisation



Community Living & Respite Services inc.



clrsinc

