

Support Coordination

At Community Living & Respite Services (CLRS), our team of experienced Support Coordinators is dedicated to helping you navigate your NDIS plan. As a team, we work together to ensure you receive the support when you need it. CLRS is a registered NDIS provider that has delivered Support Coordination since 2017. We provide level 2 and 3 Support Coordination. We have extensive knowledge of the local community and the different support options that are available.

What is Support Coordination?

Support Coordination is a capacity-building service under the NDIS, designed to help you implement all aspects of your plan, including informal, mainstream, community and funded supports.



How we help you

Our CLRS Support Coordinators assist you to use your support budgets effectively. We support you to:

- **Explore Options:** Investigate various mainstream, community, informal and provider options.
- **Make Informed Choices:** Choose preferred options or providers.
- **Negotiate Services:** Develop service agreements, create service bookings and negotiate prices.
- **Arrange Assessments:** Organise any required assessments.
- **Manage Budgets:** Allocate budgets for each support type and advise plan managers on fund breakdowns.
- **Liaise with Plan Managers:** Establish appropriate claim categories and attribute funds correctly.
- **Link to Services:** Connect with mainstream or community services (housing, education, transport, health).
- **Enhance Capacity:** Strengthen your ability to manage your NDIS plan.

Specialist Support for Plan Reviews

Scheduled Plan Reviews: We help you prepare for your plan review by assessing goal achievement, value for money, identifying solutions to any issues, and considering new goals.

Unscheduled Plan Reviews: If your circumstances change, we assist in lodging a "Change of Circumstance Review."

Review of Reviewable Decisions: If your NDIS plan does not meet your needs, we help lodge a "Review of a Reviewable Decision Application."

Exploring Housing Options

Our Support Coordinators assist you in exploring housing options and planning life transitions, whether moving out for the first time or relocating to a new area.



Service Areas

We offer Support Coordination Services to individuals in Echuca, Moama, Shepparton, Yarrawonga, Bendigo, Castlemaine, Swan Hill, and Deniliquin – and anywhere in between. We may also assist those living outside these areas.

Contact Us

To speak with one of our friendly team members

Phone: **03 5480 2388**

Email: **support@clrs.org.au**